

Journey Management System

Introduction

- Definitions of common terminologies
- Introduction to Journey Management System (JMS)
- Benefits of JMS
- Applicable legislation and Road Safety Rules

Developing a Journey Management System

- Policy
- Roles & Responsibilities
 - Authorising Manager
 - Journey Manager
 - Driver
- System
 - Risk Assessment System
 - Vehicle/Marine Management System
- Monitoring
 - Trainings
 - Audits
 - Equipment/ devices
 - Incidents
 - Complaints
- Reviews
 - Risk Assessment Reviews
 - Management Assessment of JMS

Journey Risk Assessment Methodology

- Identification of journey hazards
- Conducting, evaluating risks with risk controls

Journey Management Plan

- Preparation
- Implementation
- Follow-up